## JAYS CARE FOUNDATION 50-50 DRAW PROGRAM Volunteer Procedures and Guidelines

- All volunteers must conduct themselves in a professional manner at all times. A Zero Tolerance Policy will be enforced. Volunteers must abide by the Procedures and Guidelines stated.
- Volunteers will assemble outside Gate 7 no less than 30 minutes before the gates are scheduled to open
  - Gates open 2 hours before game time on weekends (as well as Opening Day)
  - Gates open 1.5 hours before game time on weekdays
- Major League Baseball rules prohibit large bags or knapsacks from entering the stadium
- A member of the Jays Care Foundation staff will meet the volunteer group at Gate 7 and take them to the **50/50 Volunteer Room.**
- Volunteers will be briefed on procedures and will be assigned a Team Captain by the Team Leader
- Team Captains will be assigned to a designated are on the 100, 200, and 500 Levels (assigned locations will depend on expected attendance numbers)
- All volunteers will be requested to sign a waiver in order to enter the stands to sell tickets (PRE-GAME ONLY)
- All volunteers will be provided with aprons and t-shirts to wear during the 50/50 Draw
- All volunteers will be held responsible for their float
- All volunteers should sell tickets in high traffic areas (near gates, concession stands, and throughout concourses)
- Volunteers are not permitted to sell tickets in the stands
- All volunteers will report back to the 50/50 Volunteer in the bottom of the 3<sup>rd</sup> Inning. No tickets can be sold after this point.
- All volunteers are to return their aprons and t-shirts at the end of the draw
- Volunteers are not to purchase food, drink, or merchandise until after they have reported back to the 50/50 Volunteer Room in the bottom of the 3<sup>rd</sup> Inning and have returned their materials
- All volunteers will be given tickets to watch the remainder of the game.
  - If the game is sold out, all volunteers will be given tickets to attend a future Toronto Blue Jays game.